

RETURN FORM



Thank you for shopping at HELLO SUNSHINE SWIMWEAR.
We believe our planet is our playground, and we want to take good care of it.
Therefore our products are made of plastic waste taken out of the ocean, recycled into polyester.

We hope your purchase meets your expectations.
If you would like to return your item, feel free to send it back.
Please follow our guidelines and conditions for your returns.

1. General questions:

For questions, complaints, or remarks regarding your order, payment or delivery, please contact: info@hellosunshineswimwear.com. For written complaints, please use the following address: HELLO SUNSHINE SWIMWEAR, lagedijk 134A 1544 BK Zaandijk

2. Returns

If you are not satisfied with your purchase, you can send it back within 14 days.
Your payment will be returned within 14 days upon receiving your return.
We will refund to the credit / debit card on which the goods were purchased.
Included in the return payment are the initial postal costs.
Excluded are the postal costs for returning the purchase.

3. Exchanges

If you would like to exchange your purchase for another product, for example for another size, please note this on the return form. The new product will be sent to you after your return has been received.

4. Conditions for returns or exchanges

- returned within a period of 14 days
- undamaged, unused, and complete with the original hangtag

Please fill in the return form and send your package to the following address:

HELLO SUNSHINE SWIMWEAR
LAGEDIJK 134A
1544 BK ZAANDIJK
THE NETHERLANDS

NAME:		ORDER NUMBER:	
ITEM CODE	COLOUR	SIZE	QUANTITY
COULD YOU PLEASE LET US KNOW THE REASON FOR RETURNING THE PRODUCT? WE APPRECIATE YOUR FEEDBACK!			

IN CASE YOU WOULD LIKE TO EXCHANGE YOUR PURCHASE FOR ANOTHER ITEM; PLEASE STATE ITEM CODE, COLOUR, SIZE AND QUANTITY			

